



VIPER USA

NEW TRAILER REGISTRATION FORM

Congratulations on the purchase your new Viper USA trailer. Here at Viper USA we build “Tough Trailers for Tough Jobs” and stand behind our product. Your new trailer comes with a **one (1) year limited warranty**. To activate your coverage you must register your new trailer within **ten (10) days** from the date of purchase. Registration can be completed online at at www.ViperUSA.com/warranty, or complete the form below and mail or fax it to:

**Warranty Registration
c/o Viper USA, Inc.
345 Burnetts Rd.
West Lafayette, IN 47906**

Fax: 765-742-4211

IMPORTANT:

⚠ REGISTER YOUR TRAILER NOW ⚠

Failure to register your new trailer in a timely manner could result in the denial of a warranty claim!

<https://www.viperusa.com/warranty>



Owner: _____

Phone: _____ E-mail: _____

Address: _____

STREET

CITY

STATE/PROVINCE

ZIP/POSTAL CODE

VIN:

Dealer Name: _____ Delivery Date: _____

Address: _____

STREET

CITY

STATE/PROVINCE

ZIP/POSTAL CODE



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ONE (1) YEAR LIMITED WARRANTY

Viper USA warrants to the original owner that your new trailer will be free from defects in material and workmanship for the period of one (1) year commencing with the original date of purchase, except as herein limited. The obligation of this warranty is limited to repairing or replacing any part or parts which, in the opinion of Viper USA is/are defective in material or workmanship under normal use and service.

Warranty Validation:

For warranty purposes you should register your new trailer with Viper USA within ten (10) days of original purchase. Failure to register your trailer with Viper USA could result in denial of a warranty claim. The registration form can be found at the following web address:



<https://www.viperusa.com/warranty>

How to Obtain Service:

- 1) All warranty claims must be presented to Viper USA, and proper arrangements must be made and approved in writing by Viper USA prior to any work being done.
- 2) All warranty repairs must be performed by Viper USA unless prior approval is obtained in writing. In certain cases, Viper USA may, at its sole discretion, elect to have warranty work performed by a qualified repair facility.
- 3) Viper USA will not be obliged in any way to pay for: repairs made without specific advance approval in writing; labor charges in excess of those deemed reasonable by Viper USA; any part costs in excess of the cost if Viper USA had supplied the parts. The cost of any replacement items will be limited to the amount of the original cost of that item as installed and sold by Viper USA.
- 4) Any charges for overtime labor, service calls, towing charges, expediting, freight or transportation costs are the sole responsibility of the consumer and will not be paid or reimbursed by Viper USA.

Items Not Covered in This Warranty:

- 1) Wheels and Tires. Contact the tire manufacturer for warranty information.
- 2) Running Gear including axle and suspension assemblies. Present all claims directly to the axle manufacturer or their authorized dealers.
- 3) Paint finish and durability are not covered under this warranty.
- 4) Electrical components and lights, jacks, sealants, seals, locks, and couplers.
- 5) Damage or defects resulting from misuse (including, but not limited to, overloading as determined by the gross vehicle weight rating as shown on the vehicle identification label, improper loading, negligence, alteration, accident or lack of maintenance).
- 6) Maintenance items that are worn during normal use.
- 7) Damage caused by loose nuts, bolts or screws, including improperly torqued wheel lug nuts.
- 8) Damaged caused by the use of incorrect hitch ball or improper hitching.
- 9) Loss of time, inconvenience, loss of trailer use, rental or substitute equipment, loss of revenues, or any other losses.
- 10) Damage or loss resulting from towing a trailer that exceeds the tow vehicle manufacturer's specific towing limitations.
- 11) Any travel time or expenses, such as food, fuel, lodging, etc. incurred to obtain service.

Any express warranty not provided herein, and any remedy for breach of contract which, but for this provision, might arise by implication or operation of law, is hereby excluded and disclaimed. The implied warranties for merchantability and of fitness for a particular purpose are expressly limited to a term of one (1) year. Under no circumstances will Viper USA be liable to purchaser or any other person for any special, incidental, or consequential damages, whether arising out of a breach of warranty, breach of contract, or otherwise. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Viper USA neither assumes nor authorizes any other person to give any other warranty on its behalf. This warranty is not transferable from the original owner.



VIPER
USA

